

WMMR

Web Monthly Membership Reporting

Reference Guide for
Membership and Service Activity
Reporting

Lions Clubs International



Instructions:

- To view a particular part of the guide, click the corresponding link in the table of contents.
- To print a particular part of the guide
 - Go to File and then Print
 - Click "Pages", and enter the page range of the pages you wish to print.
 - The page range can be determined using the table of contents as a guide. For example, enter 40-42 to print the Club Officer Functions.

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You must have the latest version of Adobe Acrobat Reader installed to view and run the print version of the reports

Logon – How to Logon to WMMR or Access the Training Area

How to Logon or Access the Training Area

Here's How


1. Access the WMMR webpage.
- Go to www.lionsclubs.org
- Click the “**Submit Reports**” link.

What You'll See

The screenshot shows the homepage of the Lions Clubs International website. At the top, there is a navigation bar with links for 'Find a Club', 'Shop', 'Submit Reports' (highlighted with a red box), 'Contact Us', 'Donate', and a search box. Below this is a secondary navigation bar with links for 'About Lions', 'Becoming a Lion', 'The Foundation', 'Our Work', 'Our Impact', 'News and Events', and 'Member Center'. The main content area features a large banner for 'LIONS IN ACTION' titled 'Bag-A-Burger' with the subtitle 'Helping Kids and the Environment'. Below the banner are three smaller images: 'Clean Water', 'Bag-A-Burger', and 'Philippines Library'. To the right of the banner is a sidebar with 'News and Events' and several article links. At the bottom of the page, there are sections for 'Who are Lions?' and 'Our Impact', and a 'How Do I ...' section with links for 'Find a Club Near Me?', 'Download Lions Logos and Forms?', 'Request Assistance?', 'Become a Member?', and 'Submit Membership and Activity Reports?'.

2. Click the “**Lion Officers Login Here**” link.

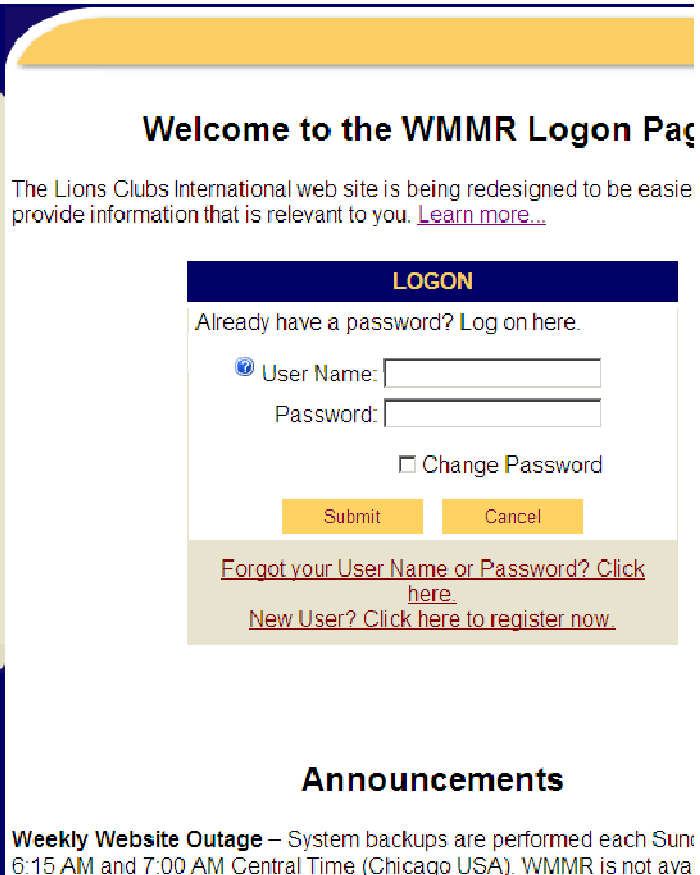


Here's How	What You'll See
<p>3. Complete the WMMR Logon Page</p> <p>a) New to WMMR?</p> <ul style="list-style-type: none"> Click the “New User? Click here to register now” link. Go to Step 6. <p>b) Used WMMR before but can't remember your User Name or Password?</p> <ul style="list-style-type: none"> Click the “Forgot your User Name or Password? Click here” link. Go to Step 6. <p>c) Want to access the training area?</p> <ul style="list-style-type: none"> Go to Step 4. <p>All others go to Step 5.</p>	 <p>Training Area</p> <p>Membership Reports</p> <p>LOGON</p> <p>Already have a password? Log on here.</p> <p><input checked="" type="radio"/> User Name: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><input type="checkbox"/> I want to change my password after logging on</p> <p><input type="button" value="Submit"/> <input type="button" value="Cancel"/></p> <p>Forgot your User Name or Password? Click here. New User? Click here to register now.</p> <p>Announcements</p> <p>Weekly Website Outage – System backups are performed each Sunday between 6:15 AM and 7:00 AM Central Time (Chicago USA). WMMR is not available during this time period.</p>

Here's How **What You'll See**

4. Access the Training Area
- Click the "Training Area" link.
 - Click **Go** on the next screen.

*****NOTE:** No password is needed to access the Training Area.



Here's How	What You'll See
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5. Login to WMMR
- a) Have a User Name?
- Enter your User Name and Password.
 - Click **Submit**.
 - Go to Step 9.
- b) Don't have a User Name but have your Member Number?
- Enter your Member Number and Password.
 - Click **Submit**.
 - Go to Step 9.

*****NOTE:** If you would like to change your User Name or Password, select the **"I want to change my password after logging on"** checkbox and then click **Submit**.



Welcome to the WMMR Logon Page

The Lions Clubs International web site is being redesigned to be easier to use and to provide information that is relevant to you. [Learn more...](#)

LOGON

Already have a password? Log on here.

User Name:

 Password:

Change Password

Submit
Cancel

[Forgot your User Name or Password? Click here.](#)
[New User? Click here to register now.](#)

Announcements

Weekly Website Outage – System backups are performed each Sunday between 6:15 AM and 7:00 AM Central Time (Chicago USA). WMMR is not available during this

6. Obtain User Name and/or Password
- a) New WMMR user?
- Enter your Member Number and the letters of the "verification word". If you cannot read the verification word, click the **"Try another word"** link.
 - Click **Submit**.
- b) Previously accessed WMMR? The Security Question page will display. From the Security Question page:

FORGOT YOUR USER NAME OR PASSWORD?

Enter your LCI member number and type the verification word to reset your user name or password.

Member Number:

Type the characters you see below.

Verification word

WDPFVq

Try another word

Word verification:

Letters are not case sensitive.

Submit
Cancel

Here's How **What You'll See**

- Click the drop down arrow to select one of the security questions and enter the corresponding security answer.
- Click **Submit**.
- Go to Step 8.

SECURITY QUESTIONS

Select and answer one of your security questions

Select security question [dropdown menu]

Favorite color?

What was the make of your first car?

7. Register with WMMR
- Answer the questions to verify your identity.
 - Enter the User Name, Password and E-mail address you would like to use.
 - Select and answer a security question(s).
 - Select the checkboxes to indicate you accept the LCI Web Usage Terms and Conditions and Privacy Policy.
 - Click **Submit**.
 - Click **OK** on the Registration Complete page.
 - Go to Step 9.

*****NOTE:** If your term of office has not started, you will not be able to log on until the first day of your term of office (usually July 1).

PASSWORD REGISTRATION - IDENTIFICATION

1. Answer the following questions to verify your identity.

Enter your home street: [text box]

Enter your current club name: [text box]

Enter your first and last name: [text box]

Enter your spouse/adult companion's name: [text box]

2. Enter the user name and password you would like to use as well as your e-mail address.

User Name: [text box]

Password: [text box] Re enter Password: [text box]

E mail: [text box] Re enter E mail: [text box]

3. Select or enter two security questions and enter answers in the event you forget your user name or password. To create your own question, type directly into the space below.

Select or enter a security question here [dropdown] [text box]

Select or enter another security question [dropdown] [text box]

4. Terms and conditions: Your acceptance is required before your password registration can be completed.

I agree to the [LCI Web Usage Terms and Conditions](#)

I have reviewed the [LCI Privacy Policy](#)

Submit [button] Cancel [button]

Here's How **What You'll See**

8. Reset User Name and/or Password

- Enter the User Name, Password and E-mail address you would like to use.
- Select and answer a security question(s).
- Select the checkboxes to indicate you accept the LCI Web Usage Terms and Conditions and Privacy Policy.
- Click **Submit**.
- Click **OK** on the Registration Complete page.

*****NOTE:** If your term of office has not started, you will not be able to log on until the first day of your term of office (usually July 1).

RESET USER NAME OR PASSWORD

1. Enter the user name and password you would like to use as well as your e-mail address.

User Name: Confirm User Name Change

Password: Re-enter Password:

E-mail: Re-enter E-mail:

2. Select or enter two security questions and enter answers in the event you forget your user name or password. To create your own question, type directly into the space below.

Select or enter a security question here

Select or enter another security question

3. Terms and conditions: Your acceptance is required before your password registration can be completed.

I agree to the [LCI Web Usage Terms and Conditions](#)

I have reviewed the [LCI Privacy Policy](#).

Submit **Cancel**

9. Logon as an Officer with Multiple Positions (optional)

The Officer Logon – Multiple Positions screen will display for members that hold multiple positions.

- From the drop down list, select the role you will use for processing.
- Click **Continue**.

*****NOTE:** To use another title, you will need to log off and then login again.

OFFICER LOGON - MULTIPLE POSITIONS

Select the title to use in the current session:

Club President (2010-2011)

Club President (2010-2011)

Cabinet Treasurer (2010-2011)

District Convention Chairperson

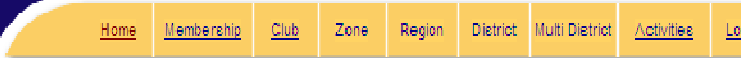
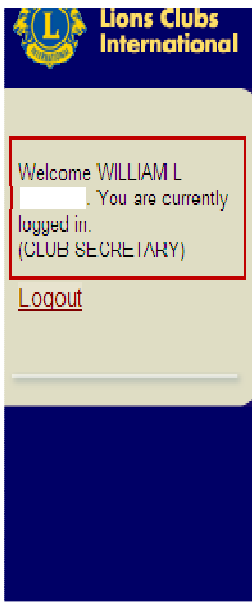
District Membership Chairperson

Continue **Cancel**

To use an alternate title, you must log off and log on again.

Here's How **What You'll See**

10. View the WMMR welcome screen



Welcome

Welcome to the Lions Clubs International Membership and Officer Reporting (WMMR) web site.


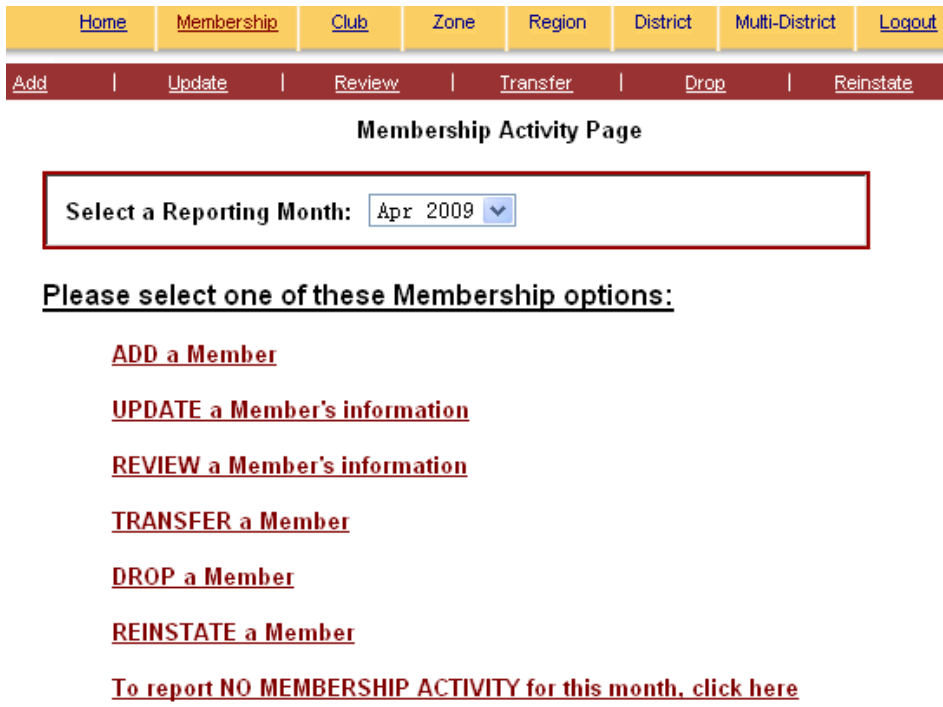
Depending on what level officer you are - Club, District, or Multiple District - will determine which the functions, listed along the top of this page, you will be able to access.

Club Officers will be able to use the following functions:

- Membership - Add, update/review, transfer, and/or reinstate a member; if there is no membership activity for the month, report such.
- Club - Update Club Meeting information; Club Officers; issue and track invoices for club activities; review/update Branch contact information; review District officer information; review various Club level reports and/or download membership data.

District Officers will be able to use the following functions:

Membership Reporting – How to Add, Drop, Reinstate, Transfer, or Update Members

Here's How	What You'll See
<p>1. After you log in, click the "Membership" link.</p>	
<p>2. Select the month being reported from the Report Month drop-down list.</p> <p>*** NOTE: Report month choices are from the current calendar month and two months prior. The default is the current calendar month. All prior reporting months require paper copies to be submitted to the Club Officer & Record Administration Department at the International Headquarters.</p>	

How to Report No Membership Activity

Here's How

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the **"To report NO MEMBERSHIP ACTIVITY for this month, click here"** link. The WMMR Report Status screen will appear to confirm your submission.
3. Click **OK**.

What You'll See

Please select one of these Membership options:

[ADD a Member](#)

[UPDATE a Member's information](#)

[REVIEW a Member's information](#)

[TRANSFER a Member](#)

[DROP a Member](#)

[REINSTATE a Member](#)

[To report NO MEMBERSHIP ACTIVITY for this month, click here](#)

How to Add a Member

Here's How

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the "Add" or "Add a Member" link.

What You'll See

The screenshot displays the 'Membership Activity Page' for Franklin (11330). At the top, there is a navigation bar with links for Home, Membership, Club, Zone, Region, District, Multi-District, and Logout. Below this is a secondary menu with links for Add, Update, Review, Transfer, Drop, and Reinstate. The 'Add' link is highlighted with a red box. The main content area is titled 'Membership Activity Page' and features a 'Select a Reporting Month' dropdown menu currently set to 'Apr 2009'. Below the dropdown, a prompt asks the user to 'Please select one of these Membership options:'. A list of options follows: 'ADD a Member' (highlighted with a red box), 'UPDATE a Member's information', 'REVIEW a Member's information', 'TRANSFER a Member', 'DROP a Member', and 'REINSTATE a Member'. At the bottom, there is a link: 'To report NO MEMBERSHIP ACTIVITY for this month, click here'. On the left side of the screenshot, the Lions Clubs International logo is visible, along with a welcome message for Tony R Angel and a Logout link.

Here's How

What You'll See

- 3. Add the member.
 - a) If the person was NOT a prior member:
 - Select **No** from the Prior Member section.
 - Click **Submit**. The Basic Member Information page will open.
 - Go to Step 5.
 - b) If the person was a prior member:
 - Go to Step 4.



Inactive Member Search

These are members that have dropped out of their club more than 12 months ago.

If the person you are adding was not a prior member, click the **No** circle, and click **Submit**.

If the member you are adding was a prior member, select **Yes**. Enter the last name of prior member and any additional information you have about the member (or what you know about an existing or prior Lion) and click **Submit**.

Search

Club KARACHI QUALITY (60432)

Inactive Member Search: Yes No

Member Last Name:

Member First Name:

Member #:

Former Club #:

Former Club Name:

City:

State/Province:

Country:

Submit Cancel

Here's How **What You'll See**

4. Add a prior member:
 - Select **Yes** from the Prior Member section.
 - Enter the prior member's Member # if available and click **Submit**. Otherwise, enter all known member information and click **Submit**.

Inactive Member Search

Search

Club: FRANKLIN (11330)

Prior Member Yes No

If yes, then please fill in known fields below and click on 'Submit'.
Otherwise, leave blank and click on 'Submit'

Member Last Name

Member First Name:

Member #:

Former Club #:

Former Club Name:

City:

State/Province:

Country:

5. Complete the Basic Member Information form.
 - Fill in **ALL** of the required fields marked with a (*).
 - Click **Member Sponsor**.

*****NOTE:** If all of the required fields are NOT completed an error message will display.

Basic Member Information

Basic **Sponsor** **Family Unit**

Club: FRANKLIN (11330) Reporting Month: April, 2009

Name: Prefix First Middle Last Name/Surname Suffix

Mailing Address:

City:

Country:

Gender: Male Female

Year of Birth: (Valid Date Range: 04/01/09 - 04/30/09)

Join Date: (Valid Date Range: 04/01/09 - 04/30/09)

Member of a Family Unit?: Yes No

Member Type:

Country Code Area Code Phone Number

Home Phone:

Work Phone:

Mobile Phone:

Fax:

Home Email:

Work Email:

Spouse Name:

Nickname:

Occupation:

Branch:

Status: Regular Member

Charter Member:

An asterisk (*) next to a field indicates that the field is required.

Here's How **What You'll See**

6. Select a sponsor.
 - a) Select a sponsor from the same club.
 - Locate the sponsor within a list.
 - Scroll through the names list in the Sponsor Lookup section.
 - Click the name of the sponsor.
 - Click the "Add" link.
 - Click **Save Member**.

OR

- Search for a sponsor.
 - Enter the Last and First Name or Member # of the sponsor.
 - Click **Search**.
 - Click the name of the sponsor.
 - Click the "Add" link.
 - Click **Save Member**.
- b) Select a sponsor from a different club.
 - Enter the Sponsor's Club #, Member # and Name into the Different Club section.
 - Click **Save Member**.

Sponsor Information

Basic **Sponsor**

Club: FRANKLIN (11330)
Member Name:
 Please choose either a sponsor from the same club using the sponsor lookup feature below or enter the sponsor name, sponsor member number (if known) and club number of the sponsor if the sponsor is from another club.

Same Club:

Sponsor Member #:

Sponsor Name:

Sponsor Lookup

Last Name:

First Name:

Member #:

<< Add
Remove >>

- Allen, Carl H (2568851)
- Angel, Tony R (2377101)
- BEAMAN, BERTON DWIGHT (411321)
- BEAMAN, BETTE A (411322)

Different Club:

Sponsor Club #:

Sponsor Name:

Sponsor Member #:

Sponsor Lookup

Last Name:

First Name:

Member #:

<< Add
Remove >>

- ROGERS, JOANNA M (427445)
- Rogers, Joyce A. (2443461)
- ROGERS, ROBERT R (427444)

How to Drop a Member

Here's How
What You'll See

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the **"Drop"** or **"Drop a Member"** link.

FRANKLIN (11330)

[Home](#) | [Membership](#) | [Club](#) | [Zone](#) | [Region](#) | [District](#) | [Multi-District](#) | [Logout](#)

[Add](#) | [Update](#) | [Review](#) | [Transfer](#) | **[Drop](#)** | [Reinstate](#)

Membership Activity Page

Select a Reporting Month: Apr 2009

Please select one of these Membership options:

[ADD a Member](#)
[UPDATE a Member's information](#)
[REVIEW a Member's information](#)
[TRANSFER a Member](#)
[DROP a Member](#)
[REINSTATE a Member](#)

[To report NO MEMBERSHIP ACTIVITY for this month, click here](#)

3. Select the member to drop.
 - Click the Member ID of the member to drop.
 - OR
 - Search for the member.
 - Enter the member's Last Name or Member #.
 - Click **Search**.
 - Click the Member ID of the member to drop from the search results.

[Add](#) | [Update](#) | [Review](#) | [Transfer](#) | **[Drop](#)** | [Reinstate](#)

Select for Drop/Recap List

Club: **Franklin** Reporting Month: 4/2009

Last Name:

Member #:

Member ID:	Member Name:	Address:
111186	Bing Martha	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111184	Brookenfeild, Peter	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111188	Brown, Jarod	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111183	O'Reilly, Michael	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111182	Rita, David	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111187	Smith, Elizabeth	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111181	Smith, John	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111185	Tingle, Suzanne	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES

Here's How **What You'll See**

- 4. Drop the member.
- Select the drop reason from the Drop Reason drop-down list.
- Click **Drop**.

Drop Reason

Club: FRANKLIN (11330)
Reporting Month: 4/2009
Name: WILLIAM G DAVIDSON
Member #: 416688
Mailing Address: 775 COUNTRY CLUB DRD

City: FRANKLIN
State/Province: NC
Postal/Zip Code: 28734
Country: UNITED STATES

Join Date: 5/1/1995
Drop Reason: Drop Resigned in Good Standing *

An asterisk (*) next to a field indicates that the field is required.

Drop Cancel

How to Reinstate a Member

Here's How

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the "Reinstate" or "Reinstate a Member" link.

What You'll See

3. Reinstate the desired member(s).
 - Click the checkbox next to the member(s) to reinstate.
 - Click **Reinstate Selected**. The member(s) selected will re-display in a confirmation screen.
 - Click **Confirmation Reinstatement**.

Member Name	Address
<input type="checkbox"/> LANGANKI, MARVIN	1320 8TH AVE NE, ROCHESTER, MN, 55906 7003, UNITED STATES
<input checked="" type="checkbox"/> Mouse, Mickey M	1234 56th Street N
<input type="checkbox"/> Mouse, Mickey M	1234, Orlando, MN, 5, UNITED STATES

***NOTE: Only the members who have been dropped from the club in the last 12 months will be available to reinstate.

How to Transfer a Member (Into Your Club)

Here's How

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the "Transfer" or "Transfer a Member" link.

What You'll See

3. Select the member to transfer.
 - Enter the Member # or Last Name of the member to transfer.
 - Click **Search**. All members who match the search will display.

***NOTE: If you are not able to locate the member to transfer go to Step 6.

4. Click the Member # of the member to transfer.

Member #:	Name:	Branch:	Address:
Processing...	Brookenfeild, Peter		
112066	Bing, Martha		1001 NORTH AVE OAK BROOK IL 60523
112068	Brown, Jarod		1001 NORTH AVE OAK BROOK IL 60523
112063	O'Reilly, Michael		1001 NORTH AVE OAK BROOK IL 60523
112062	Rita, David		1001 NORTH AVE OAK BROOK IL 60523
112067	Smith, Elizabeth		1001 NORTH AVE OAK BROOK IL 60523
112061	Smith, John		1001 NORTH AVE OAK BROOK IL 60523
112065	Tingle, Suzanne		1001 NORTH AVE OAK BROOK IL 60523
1			

Here's How **What You'll See**

5. Transfer the desired member.
 - Make sure that all of the information on the screen is correct and make changes if necessary.
 - Click **Confirm Transfer**.

[Add](#) | [Update](#) | [Review](#) | **[Transfer](#)** | [Drop](#) | [Reinstate](#)

Transfer Confirmation

Transfer

Club Number: 25641
Reporting Month: 5/2009
Member Name: Kelley Trolley
Member #: 123456
Former Club #: 32541
Former Club Name: Elmhurst
Mailing Address: 1001 North Ave *

City: Oak Brook
State/Province: Illinois
Postal/Zip Code: 60523
Country: USA *
Billing: Standard

An asterisk (*) next to a field indicates that the field is required.

6. If you are not able to locate the member to transfer, click **Assistance**.

[Add](#) | [Update](#) | [Review](#) | **[Transfer](#)** | [Drop](#) | [Reinstate](#)

Transfer Membership Search

Reporting Month: 4/2009
Club: Franklin
Member #: _____
Last Name: _____

Enter either the ID or the last name of the member you are transferring.

7. Complete and submit the Transfer Confirmation Assistance form.
 - Enter data in the requested fields.
 - Click **Submit Assistance Request**.

Transfer Confirmation Assistance

Please provide as much information as possible about the member to be transferred. Lions Club International will contact the member's old club to confirm that the member should be dropped and will handle the transfer into your club. We will notify you as soon as the transfer has been processed.

Club Number: 11206
Club Name: Franklin
Member Name: _____
Member #: _____
Former Club #: _____
Former Club Name: _____
Mailing Address: _____

City: _____
State/Province: _____
Postal/Zip Code: _____
Country: _____

***NOTE: LCI headquarters staff will process the transfer.

How to Update or Review a Member's Information

Here's How

1. Complete steps 1 and 2 on page 9.
2. From the Membership Activity Page click the "Update" or "Update Member's Information" link.

***NOTE: Use the "Review" and "Review a Member's Information" links for viewing only.

3. Select the member to view/update.
 - Click the member ID of the member to view/update.

OR

 - Search for the member.
 - Enter the member's Last Name or Member #.
 - Click **Search**.
 - Click the Member ID of the member to view/update from the search results.

What You'll See

Member ID:	Member Name:	Address:
111186	Bing Martha	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111184	Brookenfeild, Peter	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111188	Brown, Jarod	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111183	O'Reilly, Michael	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111182	Rita, David	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111187	Smith, Elizabeth	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111181	Smith, John	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES
111185	Tingle, Suzanne	1001 NORTH AVE, OAK BROOK, IL, 60523, UNITED STATES

Here's How

- 8. If you want to review sponsor information, click the **Sponsor** tab.

*****NOTE:** Sponsor changes can only be updated by the Membership Operations Department staff. They can be contacted at: memberops@lionsclubs.org

What You'll See

Basic Member Information

Basic **Sponsor** Family Unit

Club: Franklin Member #: 112068 Reporting Month: April, 2009

Name: Prefix: First: Middle: Last Name/Surname: Suffix:

Mailing Address: City: State/Province: Postal/Zip Code: Country: Gender: Year of Birth: Join Date: Member of a Family Unit?: Member Type:

Home Phone: Work Phone: Mobile Phone: Fax: Home Email: Work Email: Spouse Name: Nickname: Occupation: Branch: Status: Charter Member:

An asterisk (*) next to a field indicates that the field is required.

Club Report Functions – How to Access, Download, and Print Reports

How to View/Print Club Statements and Pay Club Balances

Here's How

What You'll See

1. Click the "Club" link.

The screenshot shows the top navigation bar of the Lions Clubs International website. The 'Club' link is highlighted with a red rectangular box. Other links include Home, Membership, Zone, Region, District, Multi-District, and Logout. Below the navigation bar, a 'Welcome' message is visible, along with a 'Logout' link.

2. Click the "Statements" link.

The screenshot shows the 'Club Administration Home' page for LAKEWOOD AREA (4597). A dark red navigation bar contains several links: Club Info, Club Officers, Family Units, Billing, Statements, Branches, District Officers, and Reports. The 'Statements' link is highlighted with a red rectangular box. Below the navigation bar, there is a list of club options with descriptions for each: Club Info, Club Officers, Family Units, Billing, Statements, Branches, District Officers, and Reports. A link to submit service activities is also present at the bottom.

Here's How **What You'll See**

3. Pay balances or view and print statements.

a) To pay balances, if applicable, click the **“Pay Now”** link.

b) To view or print a monthly statement, click the **“View/Print”** link with the month of interest.

LAKEWOOD AREA (4597)

[Home](#) | [Membership](#) | [Club](#) | [Zone](#) | [Region](#) | [District](#) | [Multi-District](#) | [Activities](#) | [Logout](#)

[Club Info](#) | [Club Officers](#) | [Family Units](#) | [Billing](#) | [Statements](#) | [Branches](#) | [District Officers](#) | [Reports](#)

Club Statements
(All amounts in USD)

Current Balance	
Mar 2011 Statement Closing Balance	0.00
Payments received Apr 01, 2011 through May 01, 2011	0.00
Charges incurred Apr 01, 2011 through May 01, 2011	0.00
Current Balance as of May 01, 2011	0.00

[Pay Now](#)

[Help](#) | [Payment Instructions](#)

Statements and Invoices

July 2010 - June 2011

	Opening Balance	Payments	Charges	Closing Balance	
Mar 2011 Statement	0.00	0.00	0.00	0.00	View/Print
Feb 2011 Statement	0.00	0.00	0.00	0.00	View/Print
Jan 2011 Statement	940.84	940.84 CR	0.00	0.00	View/Print
Dec 2010 Statement	63.34	0.00	877.50	940.84	View/Print
Dec 2010 Per capita Invoice			877.50		View/Print

How to Access and Print Club Reports

Here's How

What You'll See

1. Complete step 1 on page 23.
2. Click the "Reports" link.

Club Info | Club Officers | Family Units | Billing | Branches | District Officers | **Reports**

Club Administration Home

Club: FRANKLIN (11330)

Please select one of these Club options:

- Club Info** - To review/update Club level contact information.
- Club Officers** - To review/update Club Officers and their terms.
- Family Units** - Create/change Family Units.
- Billing** - To issue and track invoices for club activities.
- Branches** - To review/update Branch level contact information.
- District Officers** - To review District Officer information.
- Reports** - To review/print various Club level reports.

3. Click **Print** next to the report of interest. The report will open for viewing.

Club Info | Club Officers | Family Units | Billing | Branches | District Officers | **Reports**

Club Report Selection

Club: FRANKLIN (11330)

Report

Club Roster With Address	Print
Club Roster Without Address	Print
Club Attendance Sheet	Print
Club Directory	Print
Club Monthly Reporting History	Print
Monthly Membership Report	Print
Lions Clubs Officer Reporting Form (PU-101)	Print
Family Unit Report	Print
Membership Data Download	View
Membership Cards	Print

Forms

[New Member Form](#)

Close

4. Click the **printer** icon.

Printer icon | Save icon | Print icon | Back icon | Forward icon | 1 / 4 | 173% | Find

How to Access and Print the Monthly Membership Report

Here's How	What You'll See
------------	-----------------

1. Complete step 1 on page 23.
2. Click Print next to Monthly Membership Report.

Club Report Selection

Club: FRANKLIN (11330)

Report

Club Roster With Address	Print
Club Roster Without Address	Print
Club Attendance Sheet	Print
Club Directory	Print
Club Monthly Reporting History	Print
Monthly Membership Report	Print
Lions Clubs Officer Reporting Form (PU-101)	Print
Family Unit Report	Print
Membership Data Download	View
Membership Cards	Print

Forms

[New Member Form](#)

3. Select and save the desired month's membership report.
 - Enter the desired reporting month and year and click **Run Report**. The report will be displayed.
- ***NOTE:** The month and year format is MM/YYYY.

KARACHI QUALITY (60432)

Home | Membership | Club | Zone | Region | District | Multi-District | Activities | Logout

Monthly Membership Report

Please specify a reporting month and year.

MM/YYYY

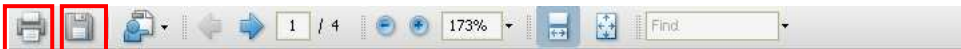
Here's How **What You'll See**

- 4. Save and print a copy of the monthly report for the club's records.
- Save a copy of the report by clicking the **disk** icon.
- Print a copy of the report by clicking the **printer** icon.

MONTHLY MEMBERSHIP REPORT - January 2009

This section under construction					
ACTIVE:	1.	0	RESIGNED IN GOOD STANDING	MEMBERS FROM LAST REPORT	24
MEMBERS AT LARGE:	2.	0	DROPPED FOR NON PAYMENT	A NEW MEMBERS	0
HONORARY:	3.	0	DROPPED FOR NON ATTENDANCE	B REINSTATED MEMBERS	0
LIFE:	4.	0	DROPPED FOR NON PAYMENT AND NON ATTENDANCE	C TRANSFER MEMBERS	1
PRIVILEGED:	5.	0	TRANSFERRED IN GOOD STANDING	TOTAL BEFORE DEDUCTIONS	25
AFFILIATE:	6.	0	MOVED	D DROPPED FROM MEMBERSHIP	0
DO NOT COUNT IN LCI TOTAL:	7.	0	DECEASED	MEMBERS AT CLOSE	25
ASSOCIATE	8.	0	OTHER		
	9.	0	TOTAL		

IDENT.	CLUB	NAME OF CLUB	DIST. NO.
0333		SECRETARY'S NAME	5M1
MONTH	YEAR	Branch Club members	
		Total:	



How to Download Membership Data

Here's How

1. Complete step 1 on page 23.
2. Click View next to Membership Data Download.

What You'll See

[Club Info](#) | [Club Officers](#) | [Family Units](#) | [Billing](#) | [Branches](#) | [District Officers](#) | [Reports](#)

Club Report Selection

Club: FRANKLIN (11330)

Report	Action
Club Roster With Address	<input type="button" value="Print"/>
Club Roster Without Address	<input type="button" value="Print"/>
Club Attendance Sheet	<input type="button" value="Print"/>
Club Directory	<input type="button" value="Print"/>
Club Monthly Reporting History	<input type="button" value="Print"/>
Monthly Membership Report	<input type="button" value="Print"/>
Lions Clubs Officer Reporting Form (PU-101)	<input type="button" value="Print"/>
Family Unit Report	<input type="button" value="Print"/>
Membership Data Download	<input type="button" value="View"/>
Membership Cards	<input type="button" value="Print"/>

Forms

[New Member Form](#)

3. Click I Agree to acknowledge use of Data Download for Lions Clubs business only. A comma delimited file will be displayed.

[Home](#) | [Membership](#) | [Club](#) | [Zone](#) | [Region](#) | [District](#) | [Multi-District](#) | [Activities](#) | [Logout](#)

Data Download

This data is provided for official Lions Clubs business only. By clicking the "I Agree" button below you indicate that the data will only be used for this purpose and that it will not be used for commercial or political purposes. It also authorizes us to log and track the persons using this feature and the number of times it is used.

Club GENO (24)

Standard Member Information
 All Member Information

4. Copy and paste this information into a database or spreadsheet for club purposes such as mailing labels.

```
"Club ID", "Club Name", "Member ID", "Prefix", "First Name", "Middle Name", "Last Name", "Suffix", "Home I
11206", "TA Club 11206", "112066", "", "Martha", "TA", "Bing11206", "", "1001 NORTH AVE", "", "", "OAK BROOK
11206", "TA Club 11206", "112064", "", "Peter", "TA", "Brookenfeild11206", "", "1001 NORTH AVE", "", "", "OAK BROOK
11206", "TA Club 11206", "112068", "", "Jarod", "TA", "Brown11206", "", "1001 NORTH AVE", "", "", "OAK BROOK
11206", "TA Club 11206", "112063", "", "Michael", "TA", "O'Reilly11206", "", "1001 NORTH AVE", "", "", "OAK
11206", "TA Club 11206", "112062", "", "David", "TA", "Rita11206", "", "1001 NORTH AVE", "", "", "OAK BROOK
11206", "TA Club 11206", "112061", "", "John", "TA", "Smith11206", "", "1001 NORTH AVE", "", "", "OAK BROOK
11206", "TA Club 11206", "112067", "", "Elizabeth", "TA", "Smith11206", "", "1001 NORTH AVE", "", "", "OAK B
11206", "TA Club 11206", "112065", "", "Suzanne", "TA", "Tingle11206", "", "1001 NORTH AVE", "", "", "OAK BF
```

How to Print Membership Cards

Here's How

1. Complete step 1 on page 23.
2. Click Print next to Membership Cards.

What You'll See

[Club Info](#) | [Club Officers](#) | [Family Units](#) | [Billing](#) | [Branches](#) | [District Officers](#) | [Reports](#)

Club Report Selection

Club: FRANKLIN (11330)

Report

Club Roster With Address	<input type="button" value="Print"/>
Club Roster Without Address	<input type="button" value="Print"/>
Club Attendance Sheet	<input type="button" value="Print"/>
Club Directory	<input type="button" value="Print"/>
Club Monthly Reporting History	<input type="button" value="Print"/>
Monthly Membership Report	<input type="button" value="Print"/>
Lions Clubs Officer Reporting Form (PU-101)	<input type="button" value="Print"/>
Family Unit Report	<input type="button" value="Print"/>
Membership Data Download	<input type="button" value="View"/>
Membership Cards	<input type="button" value="Print"/>

Forms

[New Member Form](#)

3. Select desired printing options.

[Club Info](#) | [Club Officers](#) | [Family Units](#) | [Billing](#) | [Branches](#) | [District Officers](#) | [Reports](#)

Membership Cards

Please select a paper size:

<p>Cards Per Page:</p> <p><input type="radio"/> 8 - 85 x 54 mm cards per page</p> <p><input checked="" type="radio"/> 10 - 85 x 54 mm cards per page</p>	<p>Print In:</p> <p><input checked="" type="radio"/> Color</p> <p><input type="radio"/> Black & White</p>
--	---

Selected Members will be in good standing until:

Here's How **What You'll See**

4. Generate the membership cards.

- a) To generate membership cards for ALL members:
- Click the **double right arrows**. To reverse this selection click the **double left arrows**. (see Option 1)
 - Click **Run Report**. Membership cards are generated.

Option 1

b) To generate membership cards for specific members:

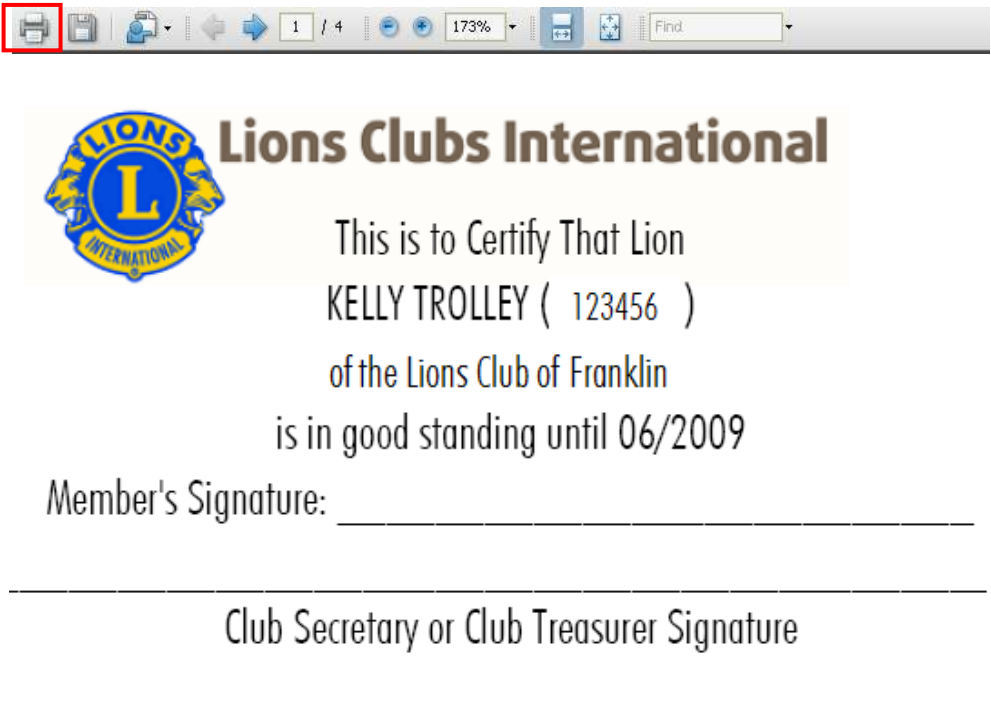
- Select the member(s) to print a card for. Multiple members can be selected by holding down the CTRL key on the keyboard when selecting members.
- Click the **single right arrow**. To remove a member(s), select the member'(s) name from the Member Selected section and click the **single left arrow**. (see Option 2)
- Click **Run Report**. Membership cards are generated.

Option 2

Here's How **What You'll See**

5. Print the membership cards.

 - Click the **printer** icon.

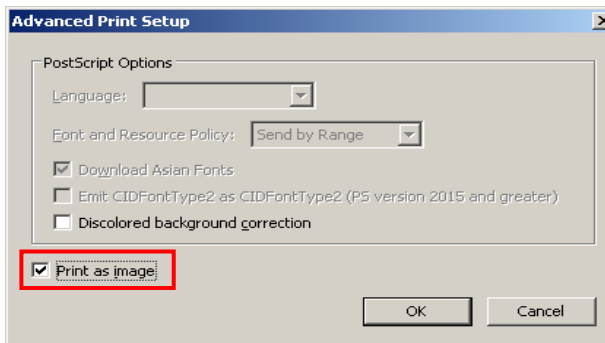
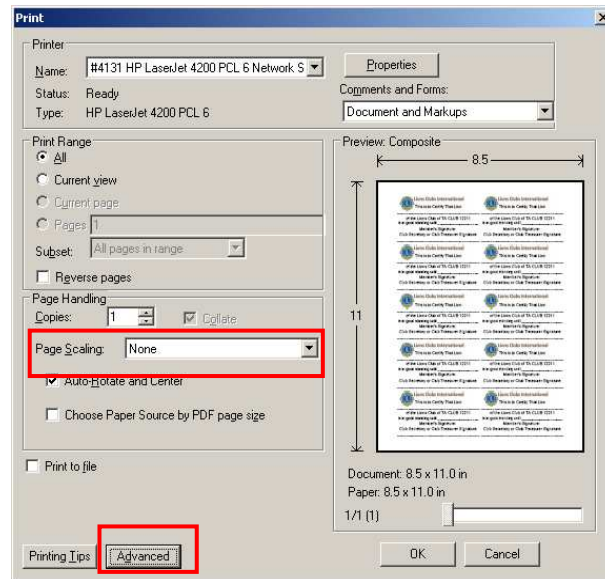


6. Set print options.

 - Select **NONE** from the Page Scaling drop-down list.
 - Click **OK**.

*****NOTE:** Some users may need to print the report as an image. To do so:

- Click **Advanced** from the Print window. The Advanced Print Setup window will be displayed.
- Click the **Print as image** checkbox.
- Click **OK** in the Advanced Print Setup window.
- Click **OK** in the Print window.

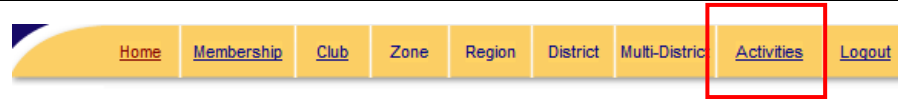


Lions Club Service Activity Report

Here's How

1. Click the “**Activities**” link. The Welcome screen will be displayed.
- a) To add a signature activity (a re-occurring activity that your club organizes on an on-going basis) go to Step 10.

What You'll See



Welcome

Welcome to the Lions Clubs International Membership and Officer Reporting (WMMR) web site.

Depending on what level officer you are – Club, District, or Multiple District – will determine which of the functions, listed along the top of this page, you will be able to access.

Club Officers will be able to use the following functions:

- Membership - Add, update/review, transfer, and/or reinstate a member; If there is no membership activity for the month, report such.
- Club - Update Club Meeting information; Club Officers; issue and track invoices for club activities; review/update Branch contact information; review District officer information; request various Club level reports and/or download membership data.

2. Click the desired month. The Lions Clubs Service Activity Reporting webpage will be displayed.

*****NOTE:** The Lions Clubs Service Activity Reporting webpage contains information on upcoming events such as the district's signature projects and/or global service action campaigns. You may choose to learn more about these initiatives and access additional resources by clicking on the appropriate links.

The screenshot shows the main content area of the reporting webpage. At the top, it says "Welcome to the new Lions Clubs Service Activity Reporting Webpage." Below this is a paragraph of introductory text with links to "frequently asked questions" and "view a video presentation of the new features." The page is divided into sections: "Getting Started" (with instructions on how to add, edit, or view activities), "Global Service Action Campaigns" (discussing the 2010-2011 fiscal year theme), "Awards" (listing Beacon Awards and Light Keeper Awards), and "Contact Us" (providing support center contact information). On the left side, there is a vertical list of months from Jul 2010 to Jun 2011, grouped by year (2010-2011, 2010, 2011, 2009, 2008-2009). The month "Dec 2010" is highlighted with a red box.

Here's How **What You'll See**

3. Click the "Add New" link.

***NOTE: Months containing activities will display with a gold tab.



4. Enter a Title and Description for the activity.

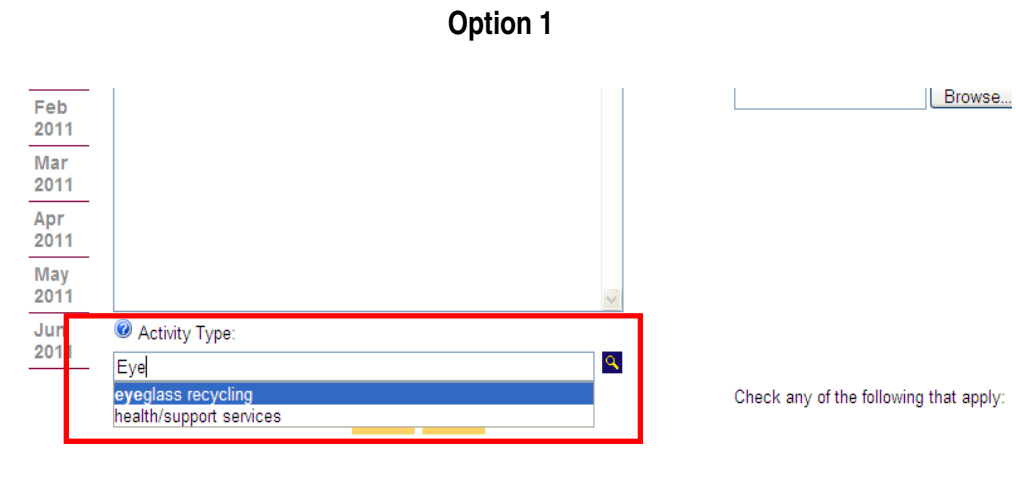
***NOTE: The activity title and description will be visible to all WMMR users if you choose to share the story. (See Step 8 for more information.)



5. Enter the Activity Type.

- a) If an activity type that matches your entry is displayed:
- Select the activity. (see Option 1)

Option 1

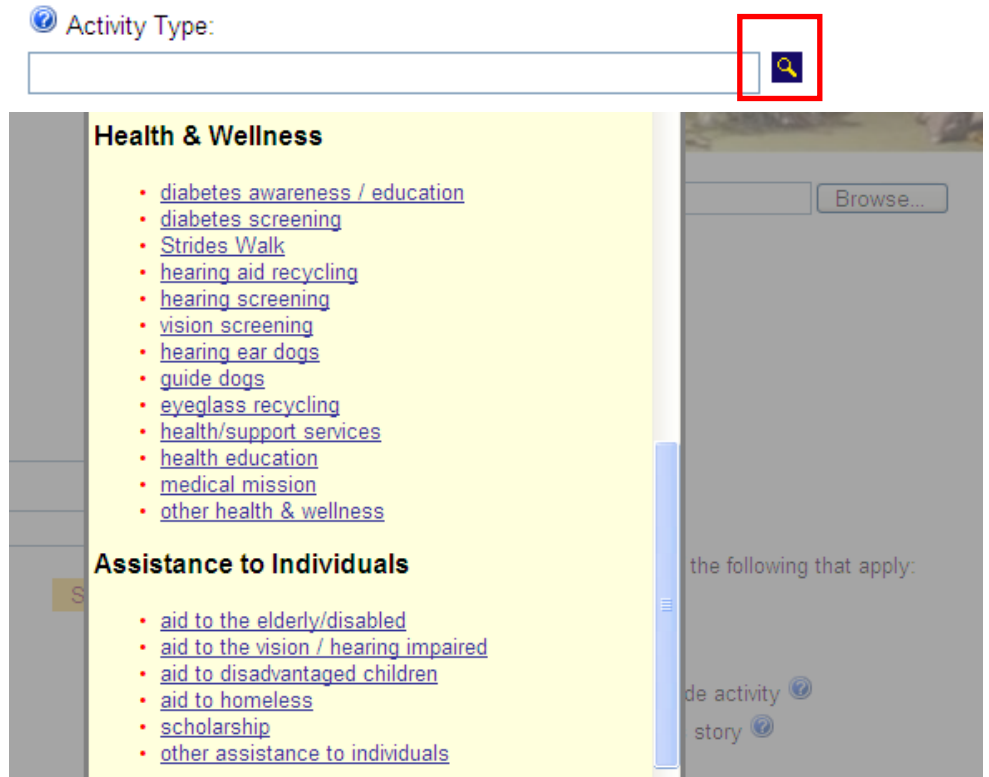


Here's How **What You'll See**

b) If an activity type that matches your entry is NOT displayed:

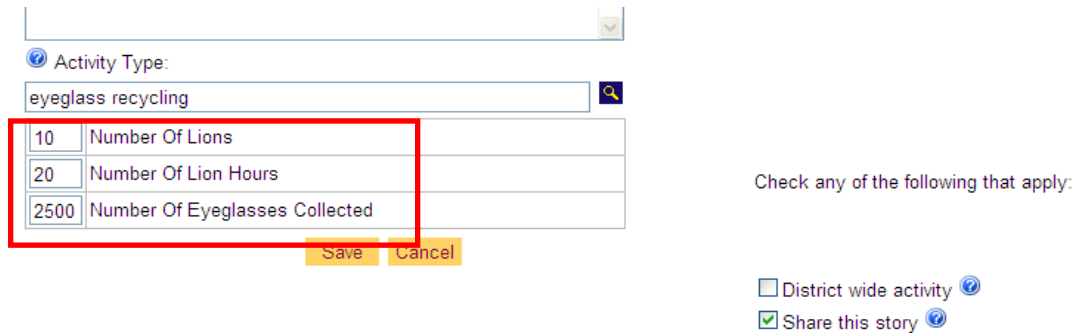
- Click the **magnifying glass** icon. A list of activities will be displayed. (see Option 2)
- Select the activity that most closely matches your activity.

Option 2



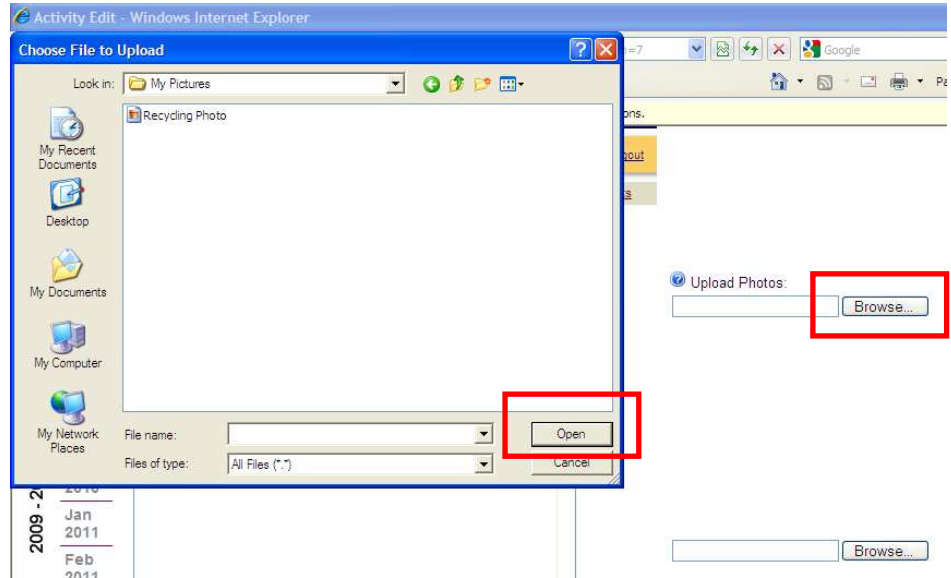
6. Enter the appropriate numerical data (whole numbers only) for the activity.

*****NOTE:** If there are items that do not apply to your activity, you may leave the boxes blank. Use your local currency when entering funds raised/donated.



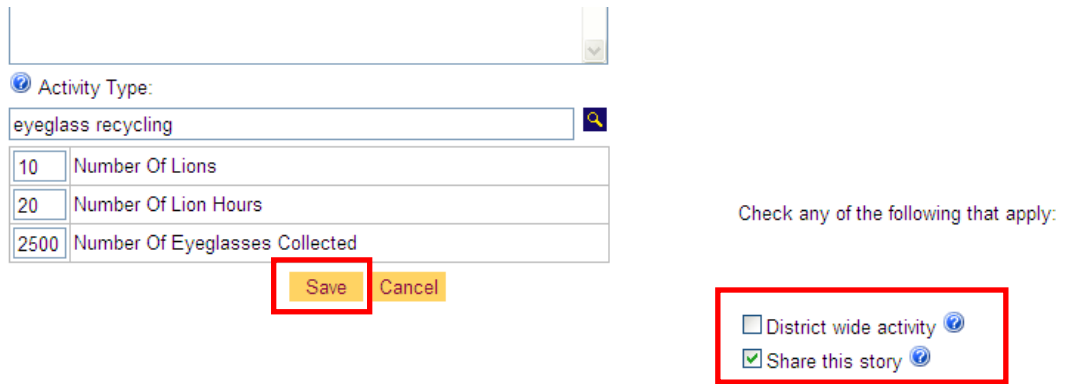
Here's How **What You'll See**

7. Upload a photo for your activity (optional):
 - Click **Browse**. The Choose File to Upload window is displayed.
 - Locate and select the photo file. Supported file types include: JPEG, GIF, and PNG. The size of your photo must be less than 4 MB.
 - Click **Open**.



***** NOTE:** Two photos may be attached to the activity.

8. Select optional activity preferences and save the activity.
 - Click the District wide activity checkbox if this is a district-wide activity.
 - Click the Share this Story checkbox if you would like to share this activity with other WMMR users.
 - Click **Save**. A summary of the activity is displayed in the monthly activity list page.



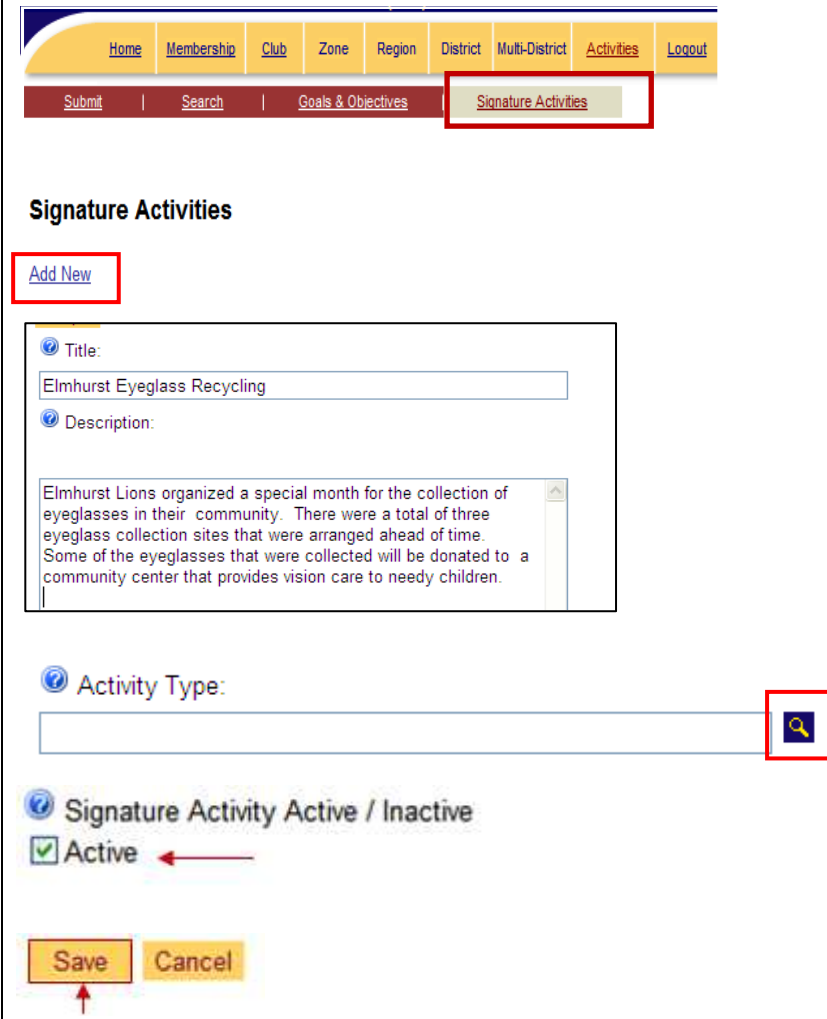
***** NOTE:** Selecting the Share this story box allows the activity's title, description, and photos to be visible by other WMMR users.

Here's How **What You'll See**

9. Edit the activity (optional).
 - Click **Edit** or edit the text directly from the page.



10. Add a signature activity (a re-occurring activity that your club organizes on an on-going basis).
 - Click the “**Signature Activities**”.
 - Click the “**Add New**” link.
 - Enter an activity Title and Description.
 - Enter the Activity Type per Step 5.
 - Click the Active checkbox to add a repeated signature activity.
 - Click **Save**.



Here's How **What You'll See**

11. Add activity goals & objectives.
 - Click the **"Goals & Objectives"** link.
 - Click **Add New**.
 - Select a service category.
 - Select an activity type.
 - Enter a numeric value for achievement and select the appropriate achievement indicator.
 - Click **Save**. A summary of the service goal is displayed.
 - To edit the service goal click **Edit**.

Service Goals for Fiscal Year 2010-2011

[Add New](#)

- Assistance to Individuals
- Community & Cultural Activity
- Disaster Preparedness & Relief**
- Donations
- Environmental Services
- Fundraising
- Health & Wellness
- International Relations

blood collection
 food bank/food distribution
shelter services
 physical reconstruction
 disaster preparedness planning
 emergency health services
 other disaster preparedness & relief

Number of Lion Hours
Number of People Served

Service Goals for Fiscal Year 2010-2011

[Add New](#) [Print Activity Goals Report](#)

Goal: To increase club participation in Disaster Preparedness & Relief service projects during the 2010-2011 fiscal year.

Activity Type	Indicator	Target	Actual	Percentage Achieved	Edit
shelter services	Number of People Served	175	50	28	Edit

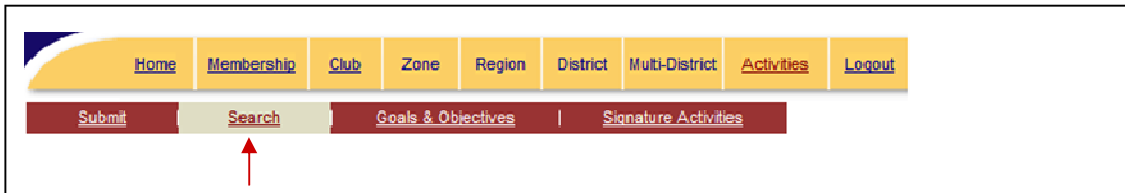
In this example:

- The goal is to increase the club's participation in Disaster Preparedness & Relief service projects during the current fiscal year.
- The club chose to focus on providing shelter services in support of this goal.
- They will strive to provide shelter services for a total of 175 or more people during the current fiscal year.
- To date, this club has already served 50 people, achieving 28% of their objective.

New Feature: Searching Activities:

Clubs can now search for their activities, as well as activities that other clubs choose to share with others.

1. To search your club's activities, click the "Search" link.



NOTE: You will see all of your club's activities that have been entered into the system (your club's name will automatically appear on the search page as shown below).

 A screenshot of a search criteria form. The form includes several dropdown menus: 'Constitutional Area' (U.S. and Affiliates, Bermuda and Bahamas), 'Multiple District' (Multiple District 1), 'District' (District 1 CS), 'Fiscal Year' (2010-2011), 'Month' (Any), 'Signature Activity' (Any), 'District-wide Activity' (Any), 'Campaign Activity' (Any), 'Activity Category' (Any), and 'Activity Type' (Any). A red box highlights the 'Club' dropdown menu, which currently shows 'JOHNSTON CITY'. A red arrow points to the 'Club' dropdown menu. There is also a 'Search Text' field and a 'Search' button at the bottom right. A 'Print Activity Report' link is visible in the top right corner.

2. To narrow down your search, you may use any of the following criteria:
 - **Fiscal Year** – view activities that have been entered during a specific fiscal year (please note that only activities dating back to the 2010-11 will be displayed).
 - **Month** – view activities that have been entered during a specific month of the selected fiscal year (please note that only activities dating back to the 2010-11 will be displayed).
 - **Signature activity** – view activities that have been designated as “signature activities” for your club (see the Signature Activities section for more information).
 - **District-wide activity** – view district-wide activities in which your club has participated.
 - **Campaign activity** – view activities that were part of the president's global service action campaigns: *Engaging Our Youth, Sharing the Vision, Relieving the Hunger, or Protecting our Environment*.
 - **Activity category** – view activities under specific service category such as Environmental Services, Health & Wellness, Disaster Preparedness & Relief, etc.
 - **Activity type** – view specific type of activities such as tree planting, eyeglass recycling, vision screening, art/cultural event, disaster preparedness planning, etc.
 - **Key Word** – view activities that contain your key word in the title or description.

To search other club's activities, choose "any" for **club**. You will see all shared activities that have been entered by clubs in your district. You can further refine your search by selecting a specific district, multiple district, or constitutional area.

Print Activity Report

Constitutional Area:	Multiple District:	
U.S. and Affiliates, Bermuda and Bahamas	Multiple District 1	
District:	Club	
District 1 CS	Any	
Fiscal Year:	Month:	
2010-2011	Any	
Signature Activity:	District-wide Activity:	Campaign Activity:
Any	Any	Any
Activity Category:	Activity Type:	Search Text:
Any	Any	<input type="text"/>

Search

Club Officer Functions – How to Update/Edit Officers

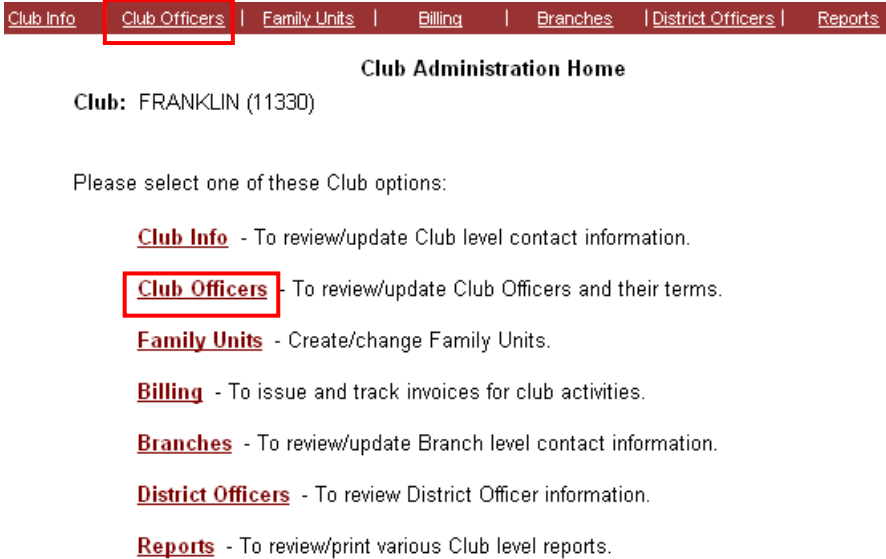
How to Update/Edit an Officer

Here's How	What You'll See
-------------------	------------------------

1. Click the “Club” link.

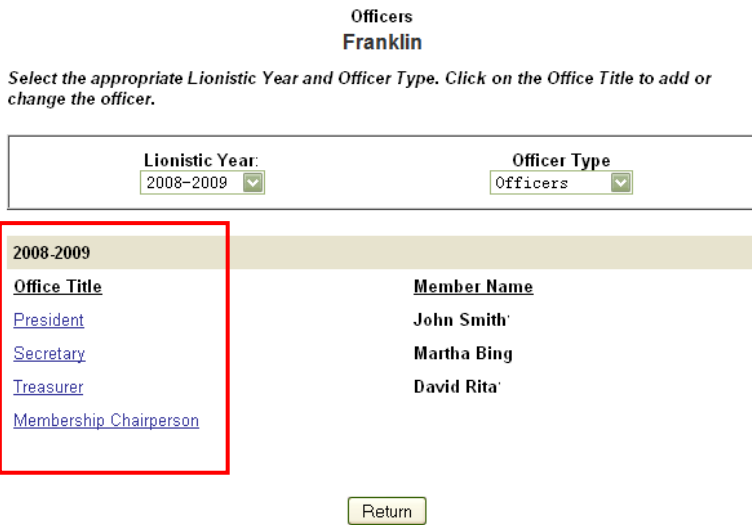


2. Click the “Club Officers” link.



- 3. Click the Office Title to update.

 - a) To replace an officer, go to Step 4.
 - b) To end an officer's term that does not have a replacement, go to Step 5.
 - c) To assign an officer to an open position, go to Step 6.



Here's How **What You'll See**

4. Replace an officer.
 - Select the name of the individual you wish to replace the CURRENT officer with.
 - Click **Save**. An updated officer list will be displayed.

ASSIGN OFFICERS
Franklin

To assign a member to this office, select a club and a member and click "Save". To replace an officer with another member, select the new member and click "Save". To end the term of an officer, click the "End Term" button.

2008-2009
President
Currently Assigned Member: Smith [REDACTED], John

Select a Member to serve in this position:

Brown, Jarod	▲
* O'Reilly, Michael	☰
* Rita, David	▼
* Smith, John	▼

* Member is currently serving as an officer.

Save
End Term
Cancel / Re

5. End the term of an officer.
 - Select the name of the officer.
 - Click **End Term**. An updated officer list will be displayed.

ASSIGN OFFICERS
Franklin

To assign a member to this office, select a club and a member and click "Save". To replace an officer with another member, select the new member and click "Save". To end the term of an officer, click the "End Term" button.

2008-2009
Treasurer
Currently Assigned Member: Rita [REDACTED], David

Select a Member to serve in this position:

Brookenfeild, Peter	▲
Brown, Jarod	☰
* O'Reilly, Michael	▼
* Rita, David	▼

* Member is currently serving as an officer.

Save
End Term
Cancel / Re

Here's How **What You'll See**

- 6. Assign an officer to an open position.
- Select the name of the officer.
- Click **Save**. An updated officer list will be displayed.

*****NOTE:** To confirm, review, and/or print a copy of your submitted club officers, follow the steps documented in the How to Access and Print Club Reports section. The report to print is the Lions Clubs Officer Reporting Form (PU-101).

ASSIGN OFFICERS

Franklin

To assign a member to this office, select a club and a member and click "Save". To replace an officer with another member, select the new member and click "Save". To end the term of an officer, click the "End Term" button.

2008-2009
President
Currently Assigned Member: Smith [REDACTED] John

Select a Member to serve in this position:

Brown, Jarod	▲
O'Reilly, Michael	☰
* Rita, David	▼
* Smith, John	▼

** Member is currently serving as an officer.*

Save **End Term** **Cancel / Re**

Family Units – How to Add and Remove a Family Unit

How to Add a Family Unit

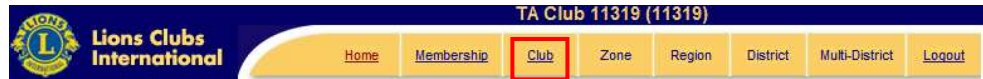
*****NOTE:** Users are required to complete an entire Family Unit in a single session. Incomplete Family Units will be removed.

Helpful Tips

- Enter the Head of Household first.
- Enter Family members belonging to the Head of Household after the Head of Household record is processed.
- Complete one Family Unit at a time.
- Up to five members, including the Head of Household, can be selected per Family Unit.

Here's How	What You'll See
-------------------	------------------------

1. Click the “Club” link.



2. Click the “Family Units” link.



Club Administration Home
Club: TA Club 11319 (11319)

Please select one of these Club options:

- [Club Info](#) - To review/update Club level contact information.
- [Club Officers](#) - To review/update Club Officers and their terms.
- [Family Units](#) - Create/change Family Units.
- [Billing](#) - To issue and track invoices for club activities.
- [Branches](#) - To review/update Branch level contact information.
- [District Officers](#) - To review District Officer information.
- [Reports](#) - To review/print various Club level reports.

Here's How **What You'll See**

3. Click **New**.

4. Select the Head of Household.

- Click the radio button next to the Head of Household's name.

5. Select the documentation used to verify relationship from the Relationship Verification Documentation drop-down list.

Here's How **What You'll See**

6. Select the documentation used to verify the member's address from the Address Verification Documentation drop-down list.

Head of Household	Member Name	Add To / Remove From Family Unit	Documentation
<input checked="" type="radio"/>	Martha Bing11317	<input checked="" type="checkbox"/>	Family Relation: Head of Household <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Bill Bank Statement Drivers License Notary Other Forms of Verification Passport Government Issued ID

7. Add members to the Family Unit:

- Click the checkbox next to each member that belongs to the family unit.
- Fill in **ALL** required fields, marked with a (*).
- Click **Save**.

Head of Household	Member Name	Add To / Remove From Family Unit	Documentation
<input checked="" type="radio"/>	Martha Bing11317	<input checked="" type="checkbox"/>	Family Relation: Head of Household <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: 1959* Family Relation: <input type="text"/> *
<input type="radio"/>	Peter Brookenfeld11317	<input checked="" type="checkbox"/>	Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: 1959*
<input type="radio"/>	Jarod Brown11317	<input checked="" type="checkbox"/>	Family Relation: <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: 1959*
<input type="radio"/>	Michael O'Reilly11317	<input checked="" type="checkbox"/>	Family Relation: <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: 1959*

How to Remove a Family Unit and Head of Household

Helpful Tips

- Remove all of the members in the family unit first.
- Then remove the Head of Household (HOH)

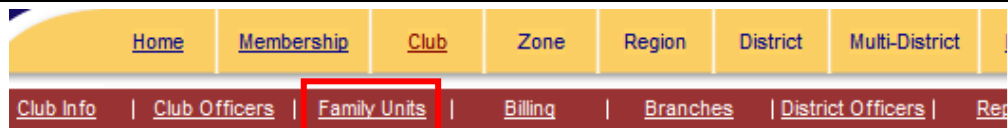
Removing a Member(s) from a Family Unit

Here's How	What You'll See
------------	-----------------

1. Click the "Club" link.



2. Click the "Family Units" link.



Club Administration Home

Club: TA Club 11319 (11319)

Please select one of these Club options:

[Club Info](#) - To review/update Club level contact information.

[Club Officers](#) - To review/update Club Officers and their terms.

[Family Units](#) - Create/change Family Units.

[Billing](#) - To issue and track invoices for club activities.

[Branches](#) - To review/update Branch level contact information.

[District Officers](#) - To review District Officer information.

[Reports](#) - To review/print various Club level reports.

Here's How **What You'll See**

3. Click **Update** next to the family unit's head of household.



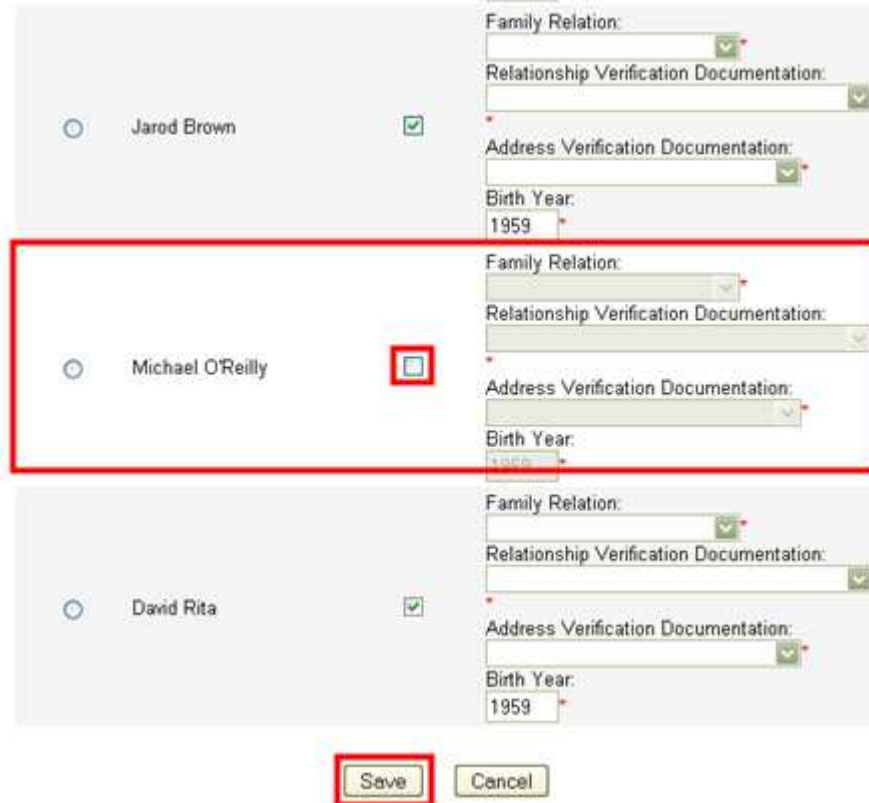
4. Remove the member(s) from the family unit.

- Click the checkbox next to the name(s) of the member to remove.

*****NOTE:** The Family Relationship, Relationship Verification Documentation and other Family Unit data associated with the member's name will be deleted.

- Click **Save**.

NOTE: After all members of the household have been dropped, the checkbox for the Head of Household member will be available to deselect.



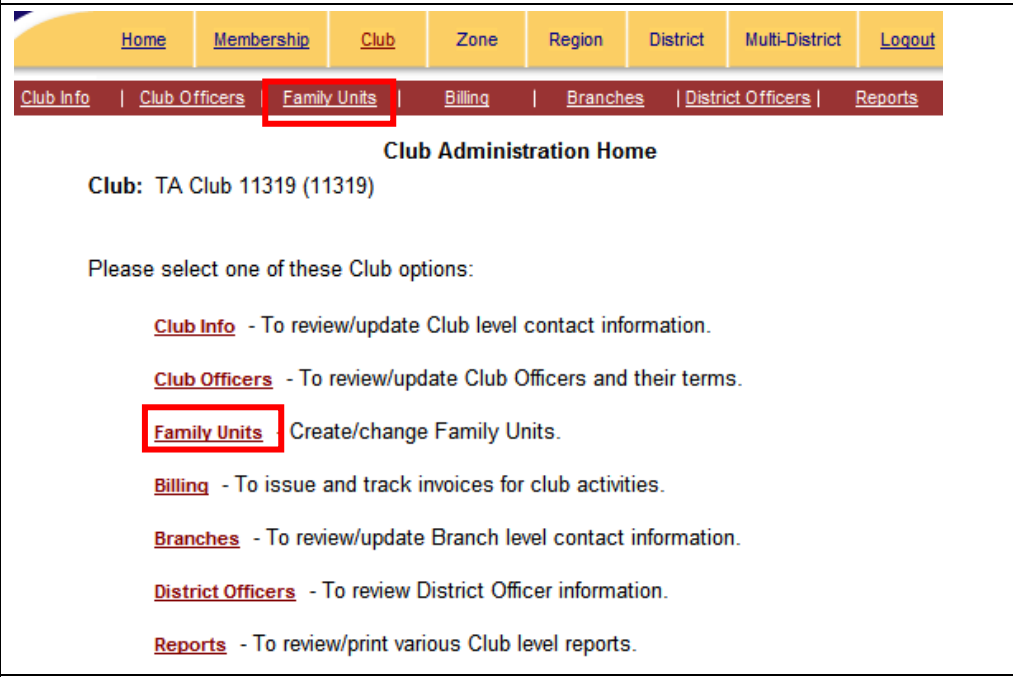
Removing a Head of Household

Here's How **What You'll See**

1. Click the “Club” link.

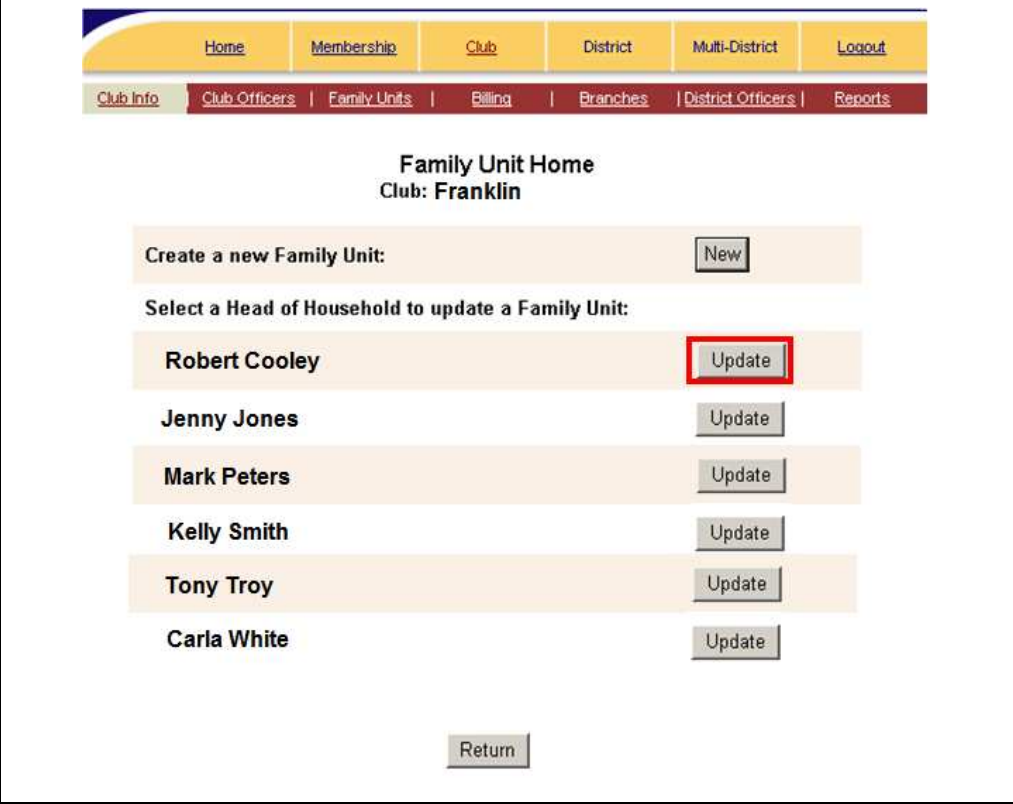


2. Click the “Family Units” link.



3. Click **Update** next to the family unit's head of household.

*****NOTE:** All family unit members must be removed before the Head of Household can be removed or replaced.



Here's How **What You'll See**

4. Remove the head of household from the family unit.

- Click the checkbox next to the name of the head of household to remove.

*****NOTE:** The fields next to the Head of Household will appear blank.

- Click **Save**.

Head of Household	Member Name	Add To / Remove From Family Unit	Documentation
<input checked="" type="radio"/>	Martha Bing	<input checked="" type="checkbox"/>	Family Relation: <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: <input type="text" value="1959"/> *
<input type="radio"/>	Robert Cooley	<input type="checkbox"/>	Family Relation: <input type="text"/> * Relationship Verification Documentation: <input type="text"/> * Address Verification Documentation: <input type="text"/> * Birth Year: <input type="text" value="1959"/> *